

## accessplanit's Accessibility Roadmap

As part of our ongoing commitment to accessibility, we have evaluated our existing products to ensure compliance with the Web Content Accessibility Guidelines (WCAG) 2.1 AA standards, based on these findings we have produced a plan to remediate accessibility issues.

We are aware that the WCAG 2.2 guidelines have been released, but at this time, our focus is on achieving and maintaining compliance with WCAG 2.1. We recognise the importance of staying up to date with the latest accessibility standards and will conduct a reassessment of our website to address the WCAG 2.2 guidelines once we have met our 2.1 targets.

### Accessibility Roadmap

#### The Learner Portal

| Area                                     | Resolution  | Target Date |
|--|---|-------------|
| Accessibility within the Learner Portal  | Resolve all high priority A and AA issues highlighted by external audit             | Dec 22      |
|  | Schedule all accepted medium priority A and AA issues highlighted by external audit | Mar 23      |
|  | Schedule all accepted low priority A and AA issues highlighted by external audit    | Dec 23      |
|  | Internal re-evaluation scheduled once all known issues have been addressed          | Sept 24     |
| Accessibility within the Shopping Basket | Schedule all accepted medium priority issues highlighted by external audit          | Mar 23      |
|  | Internal re-evaluation scheduled once all known issues have been addressed          | Sept 24     |

#### The Checkout Basket

| Area                                     | Resolution  | Target Date |
|--|---|-------------|
| Accessibility within the Checkout Basket | Resolve all accepted high priority issues highlighted by external audit             | Aug 23      |
|  | Schedule all accepted medium priority A and AA issues highlighted by external audit | Mar 23      |
|  | Schedule all accepted low priority A and AA issues highlighted by external audit    | Dec 23      |
|  | Internal re-evaluation scheduled once all known issues have been addressed          | Sept 24     |

## 2023 Accomplishments

### accessplanit

- All accepted medium priority A and AA issues highlighted by external audit have been scheduled for development
- All high priority A & AA issues highlighted by the external audit for the Checkout Basket, the Shopping Basket & the Learner Portal have been resolved
- All accepted low priority A and AA issues highlighted by external audit have been scheduled for development

## 2022 Accomplishments

### accessplanit

- accessplanit's Accessibility Statement has been published to our website and customer Knowledge Base.
- Accessibility education session held for employees at accessplanit to share knowledge and awareness of accessibility requirements.

### The Learner Portal

- All high priority issues highlighted by external audit resolved:
  - Update to allow keyboard access to the main menu
- Medium priority issues resolved:
  - My eLearning Course Name Link Text updated to meet contrast requirements
  - Standard Hyperlink colour updated to meet contrast requirements
  - Hover state for hyperlinks updated to meet contrast requirements

### The Checkout Basket

- External audit of The Checkout Basket completed by [AbilityNet](#).
- High priority issues resolved:
  - Download Receipt button available
- Medium priority issues resolved:
  - Automatic password instructions and errors implemented within the Registration Form

### The Administrator View

- Internal audit of The Administrator View.

### Documentation

- Best practice documentation for Shopping Basket branding published to support accessplanit customers
- Best practice documentation for Checkout branding published to support accessplanit customers

## 2021 Accomplishments

### The Learner Portal

- External audit of The Learner Portal completed by [AbilityNet](#).

### The Administrator View

- Main menu colour updated to meet colour contrast requirements

- Labels added to menu options available from the platform header
- Alternative text added to the accessplanit Logo
- Alternative text added to the global search box and supporting button
- The collapse menu can now be accessed with a keyboard
- Alternative text added to the scroll to top button

### Formal approval of this accessibility roadmap

This Accessibility Roadmap is approved by:

Product Department, accessplanit

This statement was prepared June 2022. It was last reviewed March 2024.