

To whom it may concern:

The Lancashire Workforce Development Partnership(LWDP) is an Employer Led Partnership organisation, providing funding for training and workforce development. The LWDP is largely funded by Lancashire County Council.

AccessplanIT have supplied their Learning Management Software to the LWDP for the last 4 years - branded LancashirePlan. We have registered on the system over 20,000 care workers who are employed in around 1,000 independent organisations.

LancashirePlan is provided by the LWDP to all the 1,000 organisations to enable them to manage and monitor their training activity and to book training with the 70 or so approved training providers who advertise their courses on the system. LancashirePlan allows all these organisations to detail their employee training achievements, profile their workforce, report on workplace activity ( including meeting minimum standards), monitor employee turn-over, etc. The LWDP use LancashirePlan as a portal to enable organisations to apply for funding and once approved to book and monitor training completions. LancashirePlan is a very comprehensive package and it is at the very heart of LWDP activity.

Additionally, AccessplanIT are developing our interactive website with member specific content and easy access to all LWDP products which will include an e-learning tool that directly reports to LancashirePlan.

The LWDP have found all AccessplanIT staff to be very customer centred, helpful and innovative in their dealings with not only our administration staff but with the care providers who use our system.

I trust this is sufficient but should you require any additional information please don't hesitate to contact me.



Dymphna Knowles  
CEO